

10 year warranty information

# 10 Year Extended Warranty

## Artusi Appliance Warranty on Matt Series Appliances

Select Artusi appliances are provided with our standard two-year Manufacturer's Warranty that will cover all parts and labour associated with the repair of your appliance within Australia, from Worldwide Appliances. By registering your product at [our registration site](#) you are eligible for a 8 year extension to your standard warranty\*

\*exclusions apply: Only available to select products: ACM45MB, ACS45MB, AO6000MBP, AO6000MB, AO6100MB, AO750MBP, AO9100MB, AGH65MB & AGH91MB

Under these conditions, Worldwide Appliances undertakes to repair or, at their discretion, replace the appliances should a service be required under the condition that the product is registered by the owner/end user via our registration portal (see below) and that the product/s are found to be defective within Two Years (24 months) of the date of purchase or occupation by the end user.

Below is some detail for what this warranty does not cover:

Any defects caused by instances other than: Normal domestic use within a domestic (residential) environment, or correct use of the appliance in accordance with the appliance User Manual provided with the appliance.

Any appliance service call made to which are not related to any defect in the product. The cost of that service call will be charged back if the problem is not found to be a appliance fault.



For example:

- Correcting the installation of the appliance, to be in accordance with the appliance user manual.
- Instructions on how to correctly use the appliance.
- Resetting or replacing and of the dwellings fuses.
- Correcting any of the dwellings wiring or plumbing.
- Repairing fault(s) caused by the user (including any fault/failure related to incorrectly following the maintenance and care instructions within the appliance user manual).
- Noise or vibration that is considered normal. E.g. range hood airflow, drainage sounds, compressor noises or appliance warning tones.
- Damage deemed to be caused by pests or vermin (e.g. rats, cockroaches, etc).
- Consumable or perishable parts (e.g. light globes, filters, batteries, or other similar parts).



Cosmetic damage that does not affect the operation of the Product.

Products where the serial number has been removed or defaced.

Defects to the product caused by accident, neglect, misuse or an Act of God (e.g. storm damage, power surges, electrical storm damage, etc).

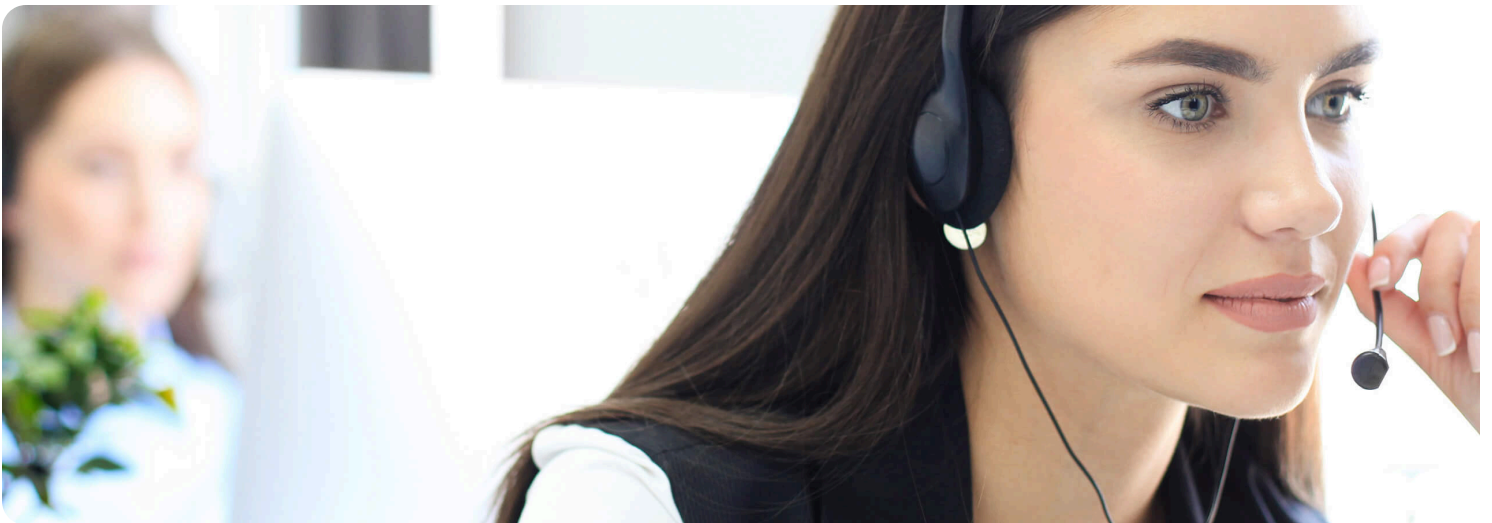
The cost of repairs carried out by non-authorised repairers or the cost of correcting such unauthorised repairs.

Normal recommended maintenance and cleaning as set out within the appliance user manual.

Repairs when the appliance has been repaired, dismantled or serviced by anyone other than an authorised service agent as agreed upon with Worldwide Appliances.

Transportation or travelling costs involved in the repair when the product is installed outside a 40km radius return trip from the normal service area of the appointed service agent.

Additional 'non standard' installation costs (e.g. plastering, caulking, modifying cabinetry, etc).



Service under this manufacturer's warranty must be provided by an approved Worldwide Appliances Service Agent. Service calls are subject to the terms and operation hours dictated by the service agent assigned to that specific region. The proof of purchase and product registration confirmation should/sent be shown when making any claim.

Proof of purchase is required before you can make a claim under this warranty.

This Warranty is provided to you as a condition of purchase and does not affect your legal rights.

This warranty only applies to product sold in Australia and New Zealand.

You accept that if you make a warranty claim, Worldwide Appliances may exchange information in relation to you to enable Worldwide Appliances to meet its obligations under this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



## Contact Us

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